

Lake Arrowhead Patrol & Security Services'



ON DUTY
24 HOURS A DAY

SPRING BULLETIN



Visit us at www.lakearrowheadpatrol.com

Office Phone: (909) 337-2023

Spring 2009

Go Ahead...Get Alarmed with Us!



Let's face it - who doesn't want to save money right now? If you've been waiting for the perfect time to boost your security by adding an alarm in your mountain home, that day has come. Take part in Lake Arrowhead Patrol's very own economic stimulus package.

Buy your new alarm system with us this spring and get up to 20% off the price of your new alarm system credited from your patrol bill. Our competitive prices have never been lower. (Incidentally, this offer will be valid until the July newsletter is published).

ALL POINTS BULLETIN

◆ **Test your alarm monthly:** With our wet, snowy weather this winter, many people had phone lines that were out for days at a time. In most cases, no phone line = no alarm signal being sent. If you know your phone line is not working, call your service provider to arrange a repair as soon as possible. Once the phone line is restored, test your alarm to verify that you are communicating again.



◆ **Automated Billing for your recurring charges:** It's so easy! Why wait any longer to simplify one more thing in your life? We've included the authorization form in this billing for your convenience. Fill it out and return with your payment coupon and we'll get you set up immediately. If you have additional questions, don't hesitate to call the office.

◆ **House Numbers:** Often, harsh winters such as we've recently experienced, do quite a bit of damage to a home's address shingle. We always want our patrol personnel and other local authorities to easily find your home in an emergency. So, this spring, our patrol personnel will be out driving past each & every customer's home (regardless of your service level) to ensure your home is clearly marked with an address shingle. If it is not easily identified, the patrol person will report to our office staff, who will then get in touch with the homeowner, as needed. There is no additional charge for this service. It helps us as much as it helps you!

Hazard Weather and Patrols

This winter's weather has presented extraordinary challenges to all those living and working in the Lake Arrowhead area. We can't remember a time when so much snow has fallen and remained frozen, impeding roads, making parking impossible in many areas, and resulting in yards-high berms along most streets.

In places where homeowners did not remove the berms, those plowed piles of snow quickly became walls of ice, and presented significant hazards to anyone trying to cross them. Visibility was also limited.

These conditions were challenging to our patrolmen, who sustained numerous slip-and-fall injuries while on the job over the past three months. We must necessarily put a high priority on the safety of our employees.

We have directed them to make a judgment call when faced with a dangerous situation when responding to a customer's alarm. In most cases, they can complete the response. However, if they feel a situation is too hazardous, they have been instructed to take whatever action they can perform safely, then arrange for a more complete follow-up as soon as conditions permit.



Going Green is Heatin' up!

President Obama's new stimulus package that just went into effect this month, will give up to \$1500.00 in a federal tax credit for the installation of a new, high efficiency furnace or air conditioner. The furnaces save so much energy, that Southern CA Gas Company is sweetening the pot by rebating customers an additional \$200.00. To top it all off, the manufacturers of the furnaces are giving their own rebate of \$100.00. WOW!

The average furnace installed before the 1980's was about 65-70% efficient. The furnaces that now qualify for the rebates are 95% efficient, saving an average homeowner upwards of 30% off of their gas heating bill. Today's new furnaces are made so that air conditioning systems can be included now or added at a later date. Most even come with a 10-year warranty on all parts and a lifetime warranty on the heat exchanger.

Cantrell's Heating & Air Conditioning will be happy to help you assess your needs. With all of these great savings opportunities, why not give them a call & schedule a technician to come out for a free in-home estimate? For more information about these tax credits & rebates give Kirk a call today at (909)338-2520.

Info from the County Office

- ◆ **Roof Ordinance:** The deadline to **replace shake shingle roofs** with either a noncombustible or fire retardant material has been extended to July 1, 2014.
- ◆ **Chimineas:** Most of you already know about these decorative outdoor fire pits, commonly sold at home improvement centers. Because they present a fire hazard in our local mountains, the Fire Marshal for San Bernardino County, Peter Brierty, has put a ban on their use from Green Valley to Cedar Pines Park, including all communities in between.

For additional information about either of these edicts we recommend you refer to the San Bernardino County Fire Marshal's website at www.sbcountyfire.org/fire_marshal/index.asp or contact their office by phone at 909-386-8400.

Better than Under Your Mattress!

Sometimes the best place to hide your valuables is right in plain sight. You can make an in-home safe in minutes with just some small rare earth magnets & a few drywall screws. Visit our website at www.lakearrowheadpatrol.com for complete instructions.

Lake Level & Rainfall Totals

This season has given us lots of the "white stuff"!



Precipitation: 28 inches
Lake Level: 5106.16
Full Lake: 5106.20

*Precipitation totals are measured at Tavern Bay by LACSD (season begins in July) & all totals are as of 3/18/09.